Privacy Policy

Last updated: August 2026

1. Introduction

Welcome to Miham Ltd (“we”, “our”, or “us”). We respect your privacy and are committed to protecting your personal data.

This privacy policy informs you how we look after your personal data when you visit our website and tells you about your privacy rights and how the law protects you.

Miham Ltd is a company registered in England and Wales.

2. The Data We Collect About You

When you interact with our website to express interest in our services or submit an inquiry, we may collect, use, store, and transfer the following personal data:

- **Identity Data:** First name, last name, and job title.
- **Contact Data:** Email address, telephone number, and company name.
- **Technical Data:** Internet protocol (IP) address, browser type and version, time zone setting, location, browser plug-in types, and operating system when you browse our site.
- **Inquiry Data:** Any information or notes you voluntarily provide in a contact form or inquiry box.

We do not collect any Special Category Personal Data (such as health, religion, or ethnicity) or criminal conviction data.

3. How We Collect Your Personal Data

We use different methods to collect data from and about you, including:

- **Direct Interactions:** You provide your Identity and Contact Data by filling out lead generation or contact forms on our website.
- **Automated Technologies:** As you interact with our website, standard technical logs or cookies may automatically collect technical data about your equipment and browsing actions.

4. How We Use Your Personal Data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data under the following legal bases:

- **Legitimate Interests:** Processing your data is necessary for our legitimate business interests in responding to your inquiries, following up on sales leads, and discussing how our software solutions can benefit your business.
- **Consent:** Where you have explicitly opted in to receive direct marketing communications from us. You have the right to withdraw consent at any time by contacting us.
- **Legal Obligation:** Where we need to comply with a legal or regulatory obligation.

5. Data Sharing

We do not sell, rent, or trade your personal data to third parties. We may share your personal data with trusted service providers who help us operate our business, such as:

- Website hosting and maintenance providers.
- Customer Relationship Management (CRM) or email management tools.

All third-party service providers are required to take appropriate security measures to protect your personal data in line with UK data protection laws.

6. International Data Transfers

If any of our service providers (e.g., cloud hosting or email software) transfer your personal data outside the UK, we ensure a similar degree of protection is afforded to it by ensuring appropriate safeguards are in place, such as Standard Contractual Clauses or UK International Data Transfer Agreements (IDTAs).

7. Data Retention

We will only retain your personal data for as long as reasonably necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

Lead inquiry data is periodically reviewed and securely deleted if no business relationship is established.

8. Your Legal Rights

Under the UK GDPR, you have the following rights in relation to your personal data:

- **Right to Access:** Request a copy of the personal data we hold about you.
- **Right to Rectification:** Request correction of incomplete or inaccurate data.
- **Right to Erasure:** Request the deletion of your personal data where there is no good reason for us continuing to process it.
- **Right to Object:** Object to the processing of your personal data where we rely on a legitimate interest or use it for direct marketing.
- **Right to Withdraw Consent:** Withdraw consent at any time where we rely on consent to process your data.

To exercise any of these rights, please contact us using the details below.

9. Contact Details & ICO Information

If you have any questions about this Privacy Policy or our privacy practices, please contact us at:

- **Company Name:** Miham Ltd
- **Email address:** miham@miham.co.uk
- **Postal address:** 3rd Floor 86-90 Paul Street, London, United Kingdom, EC2A 4NE

You also have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK regulator for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO, so please contact us in the first instance.